

Merkblatt über Pflege- und Sondergebühren - englisch

BULLETIN ON CARE FEES AND SPECIAL FEES

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A. CARE FEES effective from 1st January 2024

Care fees (fees for in-patient care) are calculated, legally announced rates covering all hospital services such as medical services, nursing services, drug costs and accommodations and board for the patient.

- a) Care fee for self-pay patients without statutory medical expenses insurance (and persons that have private medical expenses insurance without a direct billing agreement*) per nursing day of care amounts to
€ 1 802,00
- b) No care fees need be paid if the statutory medical expenses insurance assumes the costs. The care fee for socially insured patients is billed according to a case-by-case calculation with Wiener Gesundheitsfonds.
- c) For foreign citizens (except persons who are nationals of contracting parties to the Agreement on the European Economic Area, EEA-agreement, or from EU member states) in accordance with § 51 Wiener Krankenanstaltengesetz (Vienna Hospitals Act) without status as a nonrejectable person in accordance with § 36 para 4 Wiener Krankenanstaltengesetz (Vienna Hospitals Act) the care fee per nursing day for care in Austrian territory amounts to
€ 2 264,00

B. SPECIAL FEES effective from 1st February 2024

Institutional fees are special fees to compensate special "hotel" service (inter alia rooms offering greater comfort and featuring better furnishings/equipment) for special class patients.

- a) **Institutional fee:** In addition to the daily care fee, special class patients are charged an institutional fee per day amounting to
€ 264,00
- b) **Daily surcharge for a single-bed room:**
€ 64,00
- c) **Lump-sum amount:** Patients who have no statutory health insurance and who are only entitled to submit claims to a private medical expenses insurance with a valid direct billing agreement are charged a lump-sum fee instead of the official care fee and institutional fee. This lump-sum fee per nursing day of care and per patient amounts to
€ 611,00

The admission day and release day both count as nursing day regardless of how many hours the patient was actually in the hospital on this day.

Under the Wiener Krankenanstaltengesetz (Vienna Hospitals Act), public hospitals are authorized **to collect in advance the care fee and special fee for the probable duration of care, at most however, for 28 days**, from the patient liable to pay, the patient's family members obliged to support him, the insured party, or the person accompanying the patient.

The final settlement of the bill is done on the patient's release. **The care fees and special class fees must generally be paid on discharge.** Payment has to be done at the cash desk during service hours or at the admissions office outside service hours of the cash desk, payment against document.

We gladly accept cash, payment cards and various credit cards.

*The following private medical expenses insurances are among those that have a direct billing agreement

- Allianz-Elementar Versicherung AG
- Allianz Worldwide Care Brussels
- Allianz Worldwide Care Dublin
- CIGNA Health Insurance
- DONAU Versicherung AG Vienna Insurance Group
- Ergo Versicherung AG
- Generali Versicherung AG
- Grazer Wechselseitige Versicherung AG
- Merkur Versicherung AG
- MuKi Versicherungsverein auf Gegenseitigkeit
- UNIQA Österreich Versicherungen AG
- WIENER STÄDTISCHE Versicherung AG Vienna Insurance Group
- European Commission Luxembourg
- European Commission Brussels
- European Commission Ispra Italy